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EMPLOYEE INFORMATION SESSIONS (Department of Health and Social Services and Yukon Hospital Corporation)

The health care providers and staff currently working in the system are our greatest asset. Ensuring an effective transition of staff, including working closely with unions, will be one of the key activities during the transition period. The department and HTAC, which includes the Yukon Hospital Corporation, will continue hosting information sessions with internal and external stakeholders on the progress of health system transformation and steps to establishing a health authority.

| Employee Group / Union | Approach / Considerations | Engagement Lead and Timing |
|------------------------|--|-----------------------------|
| HSS Employees | A dedicated email account was created for employees to send inquiries and questions regarding health system transformation. Also – an anonymous survey was created to capture employee questions, concerns and comments of health system transformation. | Lead - HSS • Winter 2022 |



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| HSS Transformation Networks | Since January 2023, Transformation Networks have been formed to provide an avenue for the workforce to participate in the health system transformation by providing input, voicing the thoughts of their teams, and acting as peer-to-peer change champions. The networks are structured based on divisions within Health and Social Services, with some of the smaller divisions doing | Lead - HSS Winter 2022 Email account and anonymous survey created to gather employee feedback on health system transformation. January 2023 (ongoing) Transformation networks within HSS have provided input, represented the perspectives of their teams, and acted |
|-----------------------------|---|--|
| | corporate-related functions grouped together as follows: Community and Primary Care Continuing Care Social Services Innovation, Quality and Performance, Deputy Minister's Office, Corporate Services and Human Resources. Yukon Hospital Corporation | as peer-to-peer change champions. March 2023 Management met with EMS staff ahead of transition from Community Services to HSS October/November, 2023 Presentation on legislation development to all HSS transformation networks. |

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| HSS Employees | Deputy Ministers' Road Show Summer / | Lead - HSS DMs |
|---------------|--|---------------------------------------|
| | Fall 2023 | June to September 2023 |
| | Referred Care Clinic | Deputy Minister' road show visited 26 |
| | CYFFT Outreach and Counselling | work units across HSS, and 8 rural |
| | Strategic Policy and Planning | communities. |
| | Mental Wellness and Substance Use | |
| | Services | |
| | Home Care | |
| | CSCHC | |
| | Disability Services | |
| | Withdrawal Management, Intensive | |
| | Treatment, Kitchen, Domestic Aides | |
| | Income Support Unit (ISU) | - 22 |
| | Community Outreach Services, Adult | |
| | Protection Unit, People Development | |
| | and Service Enhancement (PDSE) | |
| | Insured Health | |
| | Population and Public Health Evidence | |
| | and Evaluation | |
| | Psychiatric Outreach and Early | |
| | Psychosis (POPEPI) | |
| | Division Support Services | |
| | Health Promotion Unit | |
| | Safety and Clinical Excellence - | |
| | Continuing Care | |
| | Midwifery | |
| | Chronic Conditions Support Program | |
| | (CCSP) | |
| | Privacy Team | |
| | Emergency Social Services | |
| | Copper Ridge Place – Continuing Care | |

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| | Forensics Family and Children's Services Whistle Bend Place - Continuing Care Thompson Centre - Continuing Care Environmental Health | |
|---------------|--|-----------------------------------|
| | HSS Workplace Community Visits Watson Lake Dawson Destruction Bay Faro Ross River Old Crow Beaver Creek Haines Junction | |
| HSS Employees | Deputy Ministers' Virtual Road Show The online session was similar to the in- person roadshow meetings but held online for those who could not join the in-person sessions. | Lead - HSS DMs August 30, 2023 |

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| HSS and YHC Transformation Networks | Staff gathered for two days of training to | Lead - HSS |
|-------------------------------------|---|---------------------------------|
| (employees) | learn about change from experts, from | November 1 and 2, 2023 |
| | People with Lived Experience in change | |
| | from each other. | |
| | The focus was on how we can work | |
| | together in preparation of system-wide | |
| | changes that are part of the creation of the | |
| | health authority, the development of the | |
| | new Department of Health and Social | |
| | Services and long-term clinical services | |
| | integration. | |
| HSS Employees | HSS DMs and ADMs hosted a series of four | Lead - HSS DMs |
| | all-staff meetings to discuss health system | January 1 to February 3,2023 |
| | transformation. | Four all-staff virtual meetings |
| | LICC Is we shard a Chang Daint site to have a | |
| HSS Employees | HSS launched a SharePoint site to house | Lead - HSS DMs |
| | key information for employees to access. | October 2023 |
| | YHC was provided with the same | |
| | information for their staff. | |
| YHC Employees | YHC released a CEO message to all staff | Lead - YHC |
| | and launched a SharePoint site to house | November 2023 |
| | FAQ and HA project overview documents | |
| HSS & YHC Employees | Two days of training for Transformation | Lead - HSS Lead |
| | Network members (HSS & YHC) on change | November 2023 |
| | management and system-wide | |
| | preparations for the new health authority | |
| | and HSS, | |

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| HSS Employees | HSS released the 2 nd annual report for | Lead - HSS DMs |
|--|--|------------------------------------|
| | Putting People First | December 2023 |
| HSS and Yukon Hospital Corporation | Virtual All-Staff - Yukon government and | Lead - HSS DMs and YHC CEO |
| Staff | the Yukon Hospital Corporation | March 8, 2024 |
| | | Online meeting held at 2 – 3:30 PM |
| | | Lead - YHC |
| | | March 20,2024 |
| | | Online Town Hall held at 1-2:30pm |
| YHC Employees | CEO message to all staff on the tabling of | Lead - YHC |
| | the Health Authority Act | March 2023 |
| Unions | | |
| Professional Institute of the Public Service | Yukon Hospital Corporation to lead | |
| of Canada (PIPSC) | discussions with PIPSC. HSS to work with | |
| | YHC to consult/engage with its unions. | |
| Public Service Alliance of Canada (PSAC) | Yukon Hospital Corporation to lead | |
| | discussions with PSAC. HSS to work with | |
| | YHC to consult/engage with its unions. | |

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| Yukon First Nation government or committee | Approach / Considerations/ Details | Engagement Lead and Dates |
|---|--|--|
| Invited: Carcross/Tagish First Nation Champagne and Aishihik First Nations Kluane First Nation Kwanlin Dün First Nation Liard First Nation Little Salmon/Carmacks First Nation First Nation of Na-Cho Nyäk Dun Ross River Dena Council Selkirk First Nation Ta'an Kwäch'än Council Teslin Tlingit Council Tr'ondëk Hwëch'in Vuntut Gwitchin First Nation White River First Nation | The department held meetings with CYFN and eight Yukon First Nations between April and August 2023. Some nations were unable to meet due to flooding, wildfires, summer scheduling conflicts, etc. The department presented an overview of the creation of a health authority as a key recommendation of PPF. The presentation also included a brief rationale for a health authority and sought feedback from Yukon First Nations about how to work together to build Shäw Kwä'ą. | Lead – HSS April 11, 2022 Little Salmon Carmacks First Nation April 25, 2022 Selkirk First Nation June 13, 2022 Ta'an Kwächän Council June 22, 2022 Tr'ondëk Hwëch'in June 23, 2022 Carcross/Tagish First Nation July 14, 2022 Vuntut Gwitchin First Nation July 19. 2022 Council of Yukon First Nations August 8, 2022 Champagne and Aishihik First Nations (CAFN) |

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| Joint Senior Executive Committee (JSEC) | JSEC is a committee comprised of YFN | Lead – HTAC Co-Chairs |
|---|--|------------------------------------|
| | Executive Directors and YG Deputy | |
| | Ministers. | November 24, 2023 |
| | | Health and Wellness Yukon |
| | HTAC Co-Chairs presented on work to- | Presentation delivered by HTAC co- |
| | date on health authority legislation, | chairs |
| | partnerships, committees and territorial | |
| | health plan, advancing community wellness | |
| | and strategic vision for the health authority. | |

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| Health Transformation Advisory Committee | Engagement is ongoing. | Lead – HTAC Co-Chairs |
|--|--|---|
| | HTAC actively supports implementation of health system transformation, including the development of health authority legislation. This committee advises on the development of Yukon's health authority and the ongoing implementation of Putting People First. They provide policy and operational–related recommendations and implement the priorities and direction from the Minister and the Chiefs Committee on Health to work towards creating the proposed health authority. They are guided by a jointly developed Terms of Reference and a workplan that is updated regularly. HTAC facilitated First Nations, employee and external stakeholder information sessions through January and February 2024. | July 2023 - ongoing The first HTAC meeting was July 26, 2023. This committee has met 14 times since formation. First meeting included the Minister and Chiefs Committee on Health. Co-Chairs are made up of one YG member and one FN member. HTAC Co-Chairs hold bi-weekly meetings. September 2023 Members of CCOH and HTAC as well as support staff (CYFN and HSS) travelled together to attend information sessions on the BC First Nation Health Authority November 2023 Members of CCOH and HTAC as well as support staff (CYFN and HSS) travelled together to attend information sessions on the BC First Nation Health Authority November 2023 Members of CCOH and HTAC as well as support staff (CYFN and HSS) travelled together to attend information sessions on the BC First Nation Health Authority |

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| Health and Social Development Commission | Updates have been provided to First Nation Health and Social Services/Wellness | Lead - YFN September 13, 2022 |
|---|--|--|
| | directors by CYFN at the commission meetings. | December 7, 2022 May 31, 2023 |
| Leadership (Yukon Forum) | Presented on the importance of partnership and proposed the oversight and partnership committees. Committees were established in summer of 2023. | VFN-HTAC and CCOH has provided updates on work advancing through HTAC to YFN Leadership on an ongoing basis. |

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| Yukon First Nation governments | Letter sent to YFN governments inviting | Joint Leads - HTAC with HSS & CYFN |
|--|---|---|
| | Yukon First Nations Leadership, executive | |
| | directors and technical staff to engage on | December 2023 and January 2024 |
| | the co-development of the Bill through an | Invitations to the in-person session |
| | in-person session at the Kwanlin Dun | sent. |
| | Cultural Centre. | |
| | | January to March 2024 |
| | Bilateral discussions (pre and post | Invitations for bilateral discussions |
| | workshop) invitations for partners who | sent. |
| | were unable to attend the in-person | |
| | session and for those who wanted to | January 18 and January 19, 2024 |
| | provide additional input or had further | In person session with Yukon First |
| | questions. Bilateral meetings supported in- | Nations was held at the Kwanlin |
| | person and virtually. | Dun Cultural Centre. |
| | | |
| | In-person engagement session on review of the Bill with Yukon First Nations Leadership, executive directors and technical staff, was facilitated by the Health Transformation Advisory Committee co-chairs. | Yukon First Nations representatives in attendance were: Little Salmon Carmacks First Nations, Carcross/Tagish First Nation, First Nation of Na-Cho Nyäk Dun, Teslin Tlingit Council, Kwanlin Dun First Nation, Champagne and Aishihik First Nations, Selkirk First Nation, Ta'an Kwäch'än Council and Council of Yukon First Nations. |
| One-on-One Engagement Sessions with Yukon First Nations | | |
| Little Salmon Carmacks First Nation | Presentation on the health authority | Lead - HTAC |
| | legislation to Chief and Council. | Date TBD |
| | | In person session |

| White River First Nation | Presentation on the health authority | Lead - HTAC |
|--------------------------|--------------------------------------|--------------------------------------|
| | legislation to Chief and Council. | March 27, 2024 |
| | | Virtual session |
| Ross River Dena Council | Presentation on the health authority | Lead - HTAC |
| | legislation to Chief and Council. | Date TBD |
| | | We are working with RRDC to confirm |
| | | a date and time. |
| Liard First Nation | Presentation on the health authority | HTAC |
| | legislation to Chief and Council. | Date TBD |
| | | We are working with LFN to confirm a |
| | | date and time. |

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|------------|---------------|-----------------|--------------|---|
| DATE | FROM | TO | TYPE | CONTENT |
| 2022 02 03 | Director, LRB | YEU Negotiator | Power Point | Power Point Presentation providing an overview of implementation and |
| | | | Presentation | the related aspects of Health and Wellness Yukon. |
| 2022 03 02 | DM Health | YEU Negotiation | Meeting | HSS DM Health and Director, Transformation, Innovation and Putting |
| | | Team | | People First - provided update on Putting People First to YEU Bargaining |
| | | | | Team. Used presentation provided to YEU February 2022. |
| 2022 11 22 | DM Health | President, YEU | email | DM Health – Advance copy of Putting People First Annual Report |
| 2022 11 29 | Director, LRB | President, YEU | meeting | Meeting with HSS DM Health – Bargaining Teams EMS Transfer- first |
| | | | | stage of Health Authority |
| 2022 12 01 | Manager, LRB | Negotiator, | email | Staff message re: EMS transfer to HSS, in preparation for eventual transfer |
| | Edu. | PSAC | | to H&WY |
| 2023 03 23 | Director, LRB | President, YEU | email | Confirms intention of ongoing consultation |
| 2023 07 19 | Director, LRB | President, YEU | email | Advising of joint press release |
| 2023 09 25 | Director, LRB | President, YEU | email | Project update |
| 2023 10 04 | DM Health | President & VP, | meeting | HSS DM Health, ADM Corporate Services and LR meet with YEU Vice |
| | | YEU | | President to discuss high-level plans. |
| 2023 10 23 | Director, LRB | President & VP, | email | Advising of all-staff message |
| | | YEU | | |
| 2023 11 01 | Director, LRB | President, YEU | email | Sharing Health Transformation overview document |
| 2023 11 02 | Director, LRB | President, YEU | email | Clarifying documents from 11/01 |
| 2023 11 07 | Director, LRB | President, YEU | email | Official notice of development of the Health Authority Act |
| 2023 12 12 | Director, LRB | President, YEU | email | Advising of all-staff message |
| 2024 01 18 | n/a | n/a | meeting | HSS Corporate and Social Services ADMs present H&WY update to YEU |
| | | | and a fer | at Joint Consultation Committee; agree to make H&WY updates a standing |
| | | | | item on JCC. |
| 2024 01 18 | Director, LRB | President, YEU | email | Follow-up to JCC clarifying that formal notice of consultation has not yet |
| | | | | been issued |

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| 2024 01 31 | Director, LRB | President, YEU | email | Provides slide deck for stakeholder sessions |
|------------|---------------|------------------------|--|--|
| 2024 02 01 | DM, HSS | President & VP, YEU | P. email DM Health emails to invite discussion on YEU's news release re shortages | |
| 2024 02 16 | Director, LRB | President, YEU | email | Advising of upcoming all-staff meeting |
| 2024 02 28 | Director, LRB | President & VP YEU | email Invitation to attend all-staff meeting | |
| 2024 03 08 | Director, LRB | President, YEU | email | YEU attend all-staff meeting |

STAKEHOLDER INFORMATION SESSIONS

The following table lists the stakeholder information sessions that were hosted by the department with Health Transformation Advisory Committee members through the months of January and February 2024.

| External Stakeholders | Organization or Health and Social Services Sector | Information Session Date | |
|--|--|------------------------------|--|
| Yukon Hospital Corporation Board | Yukon Hospital Corporation | January 31, 2024 at 12:00 pm | |
| Association of Social Workers in Northern Canada | Allied Health Professionals | February 1, 2024 at 9:00 am | |
| Canadian Association of Occupational Therapists | Allied Health Professionals | February 1, 2024 at 9:00 am | |
| Physiotherapy Association of Yukon | Allied Health Professionals | February 1, 2024 at 9:00 am | |
| Psychological Society of Yukon | Allied Health Professionals | February 1, 2024 at 9:00 am | |
| Yukon Dental Association | Allied Health Professionals | February 1, 2024 at 9:00 am | |
| Yukon Denturists Society | Allied Health Professionals | February 1, 2024 at 9:00 am | |
| Yukon Licensed Practical Nurses | Allied Health Professionals | February 1, 2024 at 9:00 am | |
| Yukon Pharmacists Association | Allied Health Professionals | February 1, 2024 at 9:00 am | |
| Yukon Speech-Language Pathology and Audiology Association | Allied Health Professionals | February 1, 2024 at 9:00 am | |
| Autism Yukon | Health NGOs | February 8, 2024 at 10:00 am | |
| Blood Ties Four Directions | Health NGOs | February 8, 2024 at 10:00 am | |
| Canadian Mental Health Association, Yukon Division | Health NGOs | February 8, 2024 at 10:00 am | |
| Hospice Yukon Society | Health NGOs | February 8, 2024 at 10:00 am | |
| KDFN Health Centre/Land Based Healing Camp | Health NGOs | February 8, 2024 at 10:00 am | |
| Line of Life | Health NGOs | February 8, 2024 at 10:00 am | |
| Opportunities Yukon | Health NGOs | February 8, 2024 at 10:00 am | |
| Queer Yukon | Health NGOs | February 8, 2024 at 10:00 am | |
| Sign Post Seniors - Watson Lake | Health NGOs | February 8, 2024 at 10:00 am | |
| St Elias Seniors Society | Health NGOs | February 8, 2024 at 10:00 am | |
| Yukon Strategy for Patient Oriented Research - YSPOR | Health NGOs | February 8, 2024 at 10:00 am | |

| Yukon T1D Support Network | Health NGOs | February 8, 2024 at 10:00 am |
|--|--|-------------------------------|
| Association of Yukon Communities | Municipalities | February 2, 2024 at 1:00 pm |
| City of Dawson | Municipalities | February 2, 2024 at 1:00 pm |
| City of Whitehorse | Municipalities | February 2, 2024 at 1:00 pm |
| Town of Faro | Municipalities | February 2, 2024 at 1:00 pm |
| Town of Watson Lake | Municipalities | February 2, 2024 at 1:00 pm |
| Village of Carmacks | Municipalities | February 2, 2024 at 1:00 pm |
| Village of Haines Junction | Municipalities | February 2, 2024 at 1:00 pm |
| Village of Mayo | Municipalities | February 2, 2024 at 1:00 pm |
| Village of Teslin | Municipalities | February 2, 2024 at 1:00 pm |
| Association franco-yukonnaise | one-on-one | February 12 at 11:00 am |
| Yukon Ombudsman/ Yukon Information and Privacy Commissioner (IPC) | Arms Length Government Organization | February 13, 2024 at 11:00 am |
| Yukon Association for Birth Choices (Yukon Midwifery Association) | Health NGOs | March 6, 2024 at 11:30 am |
| Yukon Medical Association | Health NGOs | February 26, 2024 at 3:00 pm |
| Yukon Registered Nursing Association | Health NGOs | February 21, 2024 at 1:00 pm |
| Aspen Residence | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Big Brothers and Big Sisters of Yukon | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Boys and Girls Club | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Child and Youth Advocate | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Child Development Centre | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Connective - Whitehorse Emergency Shelter | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Council of Yukon First Nations - program delivery areas | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Dawson Women's Shelter Society | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Elder Active Yukon | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Fetal Alcohol Syndrome Society Yukon (FASSY) | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Food Bank Society of the Yukon | Social Services NGOs | February 16, 2024 at 1:00 pm |

| Golden Age Society | Social Services NGOs | February 16, 2024 at 1:00 pm |
|---|----------------------|------------------------------|
| Habitat for Humanity Yukon Society | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Help and Hope for Families Society | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Inclusion Yukon | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Learning Disabilities Association of Yukon (LDAY) | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Options for Independence | Social Services NGOs | February 16, 2024 at 1:00 pm |
| RCMP | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Safe at Home Society | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Senior Action Yukon | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Skookum Jim Friendship Centre | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Telepaths' Zheh | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Trondek Hwech'in Men's Shelter (Dawson Helping Tree) | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Victoria Faulkner Women's Centre | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Yukon Aboriginal Women's Council | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Yukon Anti-Poverty Coalition | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Yukon Cares | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Yukon Council on Aging | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Yukon Status of Women Council | Social Services NGOs | February 16, 2024 at 1:00 pm |
| Yukon Women's Transition Home Society | Social Services NGOs | February 16, 2024 at 1:00 pm |