

Brad Cathers

From: [REDACTED]
Sent: Tuesday, June 06, 2017 9:26 AM
To: Pauline.Frost
Cc: Brad Cathers; Sandy.Silver; larry.bagnell.c1@parl.gc.ca; president@yhp.ca
Subject: Nadja Cooper: False claims



Dear Minister Frost,

in response to your letter to Brad Cathers from May 10 2017, that you tabled in the Legislative Assembly on May 11 2017, I'd like to refer to both my emails from May 15 2017 and May 19 2017, in which I asked to be provided with the appropriate evidence for the allegations made.

Excerpt from my email of May 15 2017:

"First of all I'd like to know when, how and through whom it has been allegedly brought to my attention that my health care coverage commences on June 1st 2017. I have been waiting for a written (or spoken) confirmation that my application has been processed, including the start date for my coverage ever since I filled in the application papers on April 4th. All I was briefly informed about on the phone (April 5th 2017) was the Director's decision that my waiting period can't be waived. So far a Whitehorse General Hospital staff member was so kind to provide me with a printout that includes the main informations regarding my future health care coverage. We went to pick it up at the hospital on April 28th 2017.

*Furthermore I'd like to be provided with "all of **our** correspondence" that was supposedly there to encourage me to get in contact with the "Director of Insured Health and Hearing Services" (who includes "our"?), because I only received one official correspondence that has been addressed to me personally until the 10th of May 2017, the day you wrote and sent your letter. And as I mentioned before it was our idea to get in contact with the Director of Insured Health and Hearing Services back in January 2017 (letter from my mother-in-law, **January 23rd 2017**), hence we didn't need any encouragement. And yes, we did so because we have thought as well that "she may be in a position to assist with the negotiation of the cost of physician and hospital services". But then again, you've seen the response letter (**January 30th 2017**) that I received from her, which showed a great lack of willingness to help us in regards to that matter. Of course this is not mentioned in your letter.*

Until I receive any clear evidence for the public assertions made above I consider them as the false allegations they are. It is my understanding that those claims and most of all your decision to make this letter public only serves a single purpose: To cover up the previous lack of interest to deal with our situation in an appropriate way in combination with a very poor communication from a Public Service (Yukon Health Department). By making it sound like the Yukon Health Department was very busy corresponding with me while I obviously chose to ignore every information (start date of my coverage) and

attempt to help me with the financial strain, you are consciously casting a poor light on me publicly.

I expect to be provided with all the evidence required by May 19th 2017. If the appropriate evidence can't be provided, I demand a public correction of your claims.

Excerpt from my email of May 19 2017:

"Apart from that it was not Shauna Demers I requested evidence from (by today) for the false allegations made in a now public letter to Brad Cathers from May 10th 2017. And if there is indeed mail that didn't get through to me I'd like to know that. And if there isn't I'd like the false claims to be corrected. This only seems to be fair."

Since I have yet to hear back it is my understanding that the allegations made are indeed incorrect. It was not my choice to make those claims publicly accessible. But it sure is my choice that no wrongful informations about me and my actual situation are being spread. Considering the extremely stressful past months for me and my family, in which we made numerous unsuccessful attempts to reach out to the Yukon Health Department, those wrongful claims affect me in a very personal way. Tolerable limits have been exceeded which is unacceptable.

Again I'd like to refer to my email from May 15 2017:

"Apart from that I still don't quite understand how a simple request for a meeting could escalate to this point. It was always my understanding that a Public Service like the Health Department is there to help and assist people in a caring and supportive way, most of all treating them with respect. Unfortunately this picture has been completely shattered for me and my family."

Sincerely,

Nadja Cooper