

From: Dustin Johnson

Sent: Sunday, September 05, 2010 9:03 PM

Subject: Submission for Landlord Tenant Act Review

Greetings,

I would like to submit a thought for the new landlord tenant act. I think it is imperative that tenants know who to contact should they have a problem with their landlord. I recently had a problem with my former landlord and I felt there was nothing I could do to get help dealing with him. The staff at consumer services were unwilling/unable to help other than to say they would call him and tell him he couldn't be doing what he was doing. I wanted to file a formal complaint against this landlord and there was no way for me to do that. There needs to be a way that tenants can file public complaints and have those complaints dealt with in a timely manner. Landlords should also have their names made public if it is determined they have acted illegally (changing locks without notice or consent) or renting out shoddy (mold or other violations) accommodations. Citizens should have a right to know if their landlord is a slumlord and not discover after the fact or consequently, when it's usually too late to do anything about it inside of giving notice. I've heard many stories of unscrupulous landlords acting with impunity. A tenant should have a small grace period (say 3 days or something) to allow for a 'change of heart' because people who are untrained to spot certain things (like mold) will not notice in the brief 5 minute look at a place they get before they commit to becoming a tenant. A tenant should not be punished monetarily (loss of security etc) because of the landlord's inability to effectively maintain his/her property. Things need to change because Whitehorse is quickly developing a reputation as a haven for slumlords and greaseballs.

Is it possible to receive confirmation that you have received this? Thank you for reading.

Regards,

D Johnson